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Abstract Booklet



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Universities of Aberystwyth, Bangor, Cardiff,
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vehicles in a way that better works for the community as a whole. It is suggested that transport issues are vital when considering inequality in the UK and must be properly tackled to improve life for the most vulnerable.

Title: Exploring Job Quality, Well-Being and Health Using Linked Survey and Administrative Data

Authors: Alan Felstead and Katy Huxley (Cardiff University)

There has been a rising concern about the consequences of work-related illnesses such as stress and anxiety, alongside a growth in research programmes concerned with national, individual and work-related well-being. This presentation builds on research which has examined the relationship between job quality and job-related well-being (JWB) using the Skills and Employment Survey (SES) series that has identified rising levels of job-strain and work intensification and decreasing autonomy and JWB (Green 2009, Gallie et al 2010, Gallie 2013, Felstead et al 2014. See also, <http://www.llakes.org/themes/skills-and-employment-survey-2012/>). Most studies of JWB use self-reported measures of well-being and/or stress, our aim moving forward is to consider the relationship between self-reported well-being (using Warr's (1990, 2007) dimensions of depression-enthusiasm and contentment-anxiety) and diagnoses of ill-health – namely stress, anxiety and depression. This presentation will report on earlier work and the process of linking SES data to GP and health data to explore associations between health, well-being and job quality through the Administrative and Data Research Centre (ADRC). By linking SES to health data we shall explore whether self-reported well-being and diagnoses of ill health follow similar or different patterns of association with job quality.

Strand: Civil Society

Session Title: Comparative Perspectives on Civil Society

Title: Comparative Analysis of State and Civil Society Discourse on the Implementation of the Beijing Declaration and Platform for Action in Africa and Asia

Author: Paul Chaney (Cardiff University)

This study presents critical discourse analysis of gender mainstreaming in African and Asian states. Mainstreaming is a United Nations' policy objective set out in the Beijing Declaration and Platform for Action that has been subscribed to by 180+ states. It aims to embed gender equality concerns in every stage of the policy process. The 'complementarity conjecture' in governance theory emphasises how politicians attempt to cope with complexity by engaging civil society in policy formulation, thus not only strengthening input legitimacy but also policy efficacy through the pursuit of shared cognitive maps for action. Political elites across both continents have espoused such engagement. However, the findings show that instead of securing the anticipated complementarity effects, current practice is aligned to an instrumentalist, 'expert-bureaucratic' policy intervention. This is because of pronounced power asymmetry between government and civil society. It manifests itself in marked contrasts in policy framing and issue-prioritization. The overall effect is state-driven policy delivery. This undermines the capacity of the civil sphere to challenge



traditionally male-dominated power structures and hampers progress towards the normative vision of gender equality set out in UN policy.

Title: Exploring the Role of Transparency and Trust within the Context of Multi-Level Governance: Building the Foundations of a Transparency-trust Matrix

Authors: Ian Stafford and Alistair Cole (Cardiff University)

After fifteen years of devolved government, an increasingly common question raised by academics, politicians, the media and the general public alike, has been the extent to which devolution has actually delivered tangible benefits for Welsh citizens. This debate intensified following the 2010 General Election and the resulting shift from Labour-led administrations in both Cardiff Bay and Westminster to the Coalition Government at the UK level. The Coalition Government has attacked the distinctive policies introduced by Labour-led administrations in Wales for failing the Welsh people. In April 2014, for example, the Prime Minister, David Cameron, attacked the Welsh Government's education and health policies respectively as 'sinking the hopes of a generation' and turning Offa's dyke into 'the line between life and death.' This paper focuses on education policy in Wales to explore the way in which we can understand how policies can be identified as a 'policy success' or 'failure' within the context of devolution. It draws on existing studies in this field (McConnell 2010; Bovens & Hart 2011; Bovens, Hart & Peters 2001) to explore different approaches to defining 'success' and 'failure' and uses documentary data and interviews carried out with key stakeholders between November 2012 and May 2013.

Title: Regulation, Governance and Agglomeration: Missing links in City-Region research

Author: David Beel, Martin Jones (University of Sheffield), Ian Rees Jones (Cardiff University)

Within the UK and as well as further afield, the concept of localism and spatial delineation of the 'city-region' have seen a renaissance as the de-facto spatial political units of governance for economic development (Clarke & Cochrane, 2013). In the UK this has been led by the UK Government, as they have sought to reshape the ways in which economic development takes place and although this shift in governmental delivery began under New Labour. It has been much vaunted by the UK Coalition Government (Deas, 2013), subsequently by the continuing Conservative administration (Conservative Party, 2015), and Welsh Labour Party (Bristow, 2015). Concurrently to this and historically within geography and more broadly the social sciences there have been a series of parallel debates that have been simmering away (see Jonas & Ward, 2007 for one such example). This has revolved around a well-developed series of discussions that consider the ways in which such spatial fixes either foster economic development through agglomeration (Harding, 2007) or continue to exacerbate uneven development and spatial disparities (Etherington & Jones, 2009). The paper therefore follows the development of city-regionalism through these different discourses allowing the authors to ask, what is missing currently within these debates, and in doing so, positioning civil society within this?



Title: The Impact of Trust, Democracy and Inequality on (Late Life) Volunteering in Europe

Authors: Martijn Hoggerbrugge, Ian Rees Jones (Cardiff University), Martin Hyde (University of Manchester)

Previous studies on volunteering have predominantly focused on individual-level determinants when explaining the likelihood that an individual engages in some form of volunteer activity. Studies rarely consider how political and institutional factors influence volunteering. The present study examines how the inclusion of macro-level characteristics can help improve our understanding of individual differences in volunteering, over-and-beyond the regular individual-level explanations. Given the changing demographics of the European population, special attention will be paid to volunteering among older cohorts. Using self-reported data on volunteering from the European Social Survey, we estimated multi-level models to analyse the effects of inequality, corruption, and level of democracy at the country-level on individual volunteering. Moreover, cross-level interactions with individual-level characteristics were explored.

Results showed that older individuals are less likely to volunteer, but the extent to which varies between countries. While less corrupt, more equitable and more democratic countries have higher rates of older volunteers, only the level of corruption was found to significantly influence the likelihood to volunteer at the individual level. Similar results were obtained when examining the frequency of volunteering among a sub-sample of individuals who volunteered.

Strand: **Education**

Session Title: **Post 16 Education**

Title: A game of Chinese Whispers: An Analysis of the Implementation of the Welsh Baccalaureate Qualification (WBQ)

Author: Sara Jones (Cardiff University)

My PhD thesis focuses on the development and implementation of the Welsh Baccalaureate Qualification (WBQ). It is my intention to map the trajectory of the policy from initial ideas to worked reality. One of the most interesting facets of implementing public policy is how the policy is perceived at ground level and what degree of misinterpretation and mutation occurs. This paper aims to illustrate the process of policy implementation at ground level and the role that teachers and other allied professionals have on the development of the implementation procedures. I will also be highlighting the practicalities of implementing education policy in the extremely hierarchical, complex and multifaceted secondary and further education establishments we have located within Wales. The WBQ is an interesting policy to study implementation at ground level due to its flexibility with each establishment having the opportunity to decide whether the WBQ will be compulsory for the entire cohort, selective departments or on an optional basis. The various post 16 establishments found in Wales are extremely varied and complex and the introduction and implementation of a public policy is often complicated by existing practices, the continued implementation of older policies that often contradict or are incompatible with the new policy, the resistance of practitioners and limited funding and resources.



Title: Adult Community Learning Participation and Involvement in Schooling

Author: Suzanne Samuel (Cardiff University)

The argument that parental participation in adult community learning (ACL) plays a part in influencing children's later life outcomes is appealing but as such there is only a small amount of data to hand to prove that this may be the case. Notably Attewell & Lavin (2007) and Domina & Roksa (2012) argue that in the course of raising a family, exposure to education can influence parents' attitudes and practices towards schooling their children. However the mechanisms by which this process occurs are not fully understood. In light of these findings, this research study explores the extent to which participation in ACL influences parents' perceptions and practices with respect to the education of their children. The researcher adopted a biographical narrative approach through the medium of parent 'life story' interviews. Research focused on parent life trajectories, parental involvement in children's schooling, and participation in adult community learning as a conduit to understand the mechanisms involved between adult education and parents' involvement in schooling. Evidence is drawn from preliminary findings from interviews with parents and their children living in south Wales and southwest England. However for the purposes of this paper, emphasis is placed on the life experiences of one family unit - father, mother, son and daughter.

Title: Excellence verses Equity in Admissions to Higher Education Institutions in Wales

Author: Ceryn Evans (Cardiff University)

In Wales, higher education has been placed as a key contributor to individual and societal wellbeing and economic prosperity. As such, the Welsh Government has putatively supported a 'widening access' in higher education agenda for over a decade in order to improve rates of participation amongst social groups traditionally under-represented in it. Universities in Wales now adopt a range of approaches to 'widening access', one of these is admissions policies and practices. However, given the current obsession with institutional rankings, Higher Education Institutions (HEIs) are also under opposing pressures to meet 'excellence' agendas which is also dominant within higher education policy discourse. The paper asks, to what extent do both equity and 'excellence' agendas inform admissions decisions in HEIs in Wales? Qualitative interviews conducted with 11 departmental/school level admissions tutors and six heads or deputy heads of admissions in universities in Wales revealed that admissions decisions are powerfully informed by both excellence and equity agendas; the former of which operates as a significant barrier to realising equity agendas at some, mainly high ranking HEIs in Wales.

Title: The Aspirations of Young People from the South Wales Valleys

Author: Sion Llewellyn Jones (Cardiff University)

While there is a wealth of research which has examined the factors which influence the aspirations and decisions that young people make regarding their future (Ball et al 2000; Glaesser and Cooper 2013), little research has looked at the educational and labour market experiences of young people who live in Wales. Furthermore, although there is a growing body of research on Welsh-medium education, existing studies have tended to focus on the factors which influence parents to opt for these schools for their children



(Packer and Campbell 2000; Hodges 2010) and the impact these schools may have on young people's attitudes towards the Welsh language (Gruffudd 2000; Thomas et al 2014). My research aims to fill the gap in current literature and to explore and compare the aspirations and educational decisions of young people who attend a Welsh-medium and an English-medium school in a deprived area of Wales, the South Wales Valleys. In this presentation, I will be discussing some of the early findings from interviews carried out with fifty-two Year 11 students (the final year of compulsory education in Wales).

Strand: **Devolution**

Session Title: **Processes of Globalisation/Localisation, Mobility and Citizenship in a Minority Language Context: A Data Analysis Workshop for Scholars Researching 'New Speakers' of Welsh (Pt1)**

Title: Processes of Globalisation/Localisation, Mobility and Citizenship in a Minority Language Context: A Data Analysis Workshop for Scholars Researching 'New Speakers' of Welsh Pt1

Convenor: Dr Kathryn Jones (Director of Language Policy and Research, IAITH: Welsh Centre for Language Planning) kathryn.jones@iaith.eu

The scholars participating in this workshop are involved in the EU funded COST Action: New Speakers in a Multilingual Europe: Opportunities and Challenges. The aim of this COST Action is to bring multilingual individuals into the focus of contemporary processes of globalisation, mobility and transnational networking by investigating the challenges and opportunities involved in acquiring, using and being understood as a "new speaker" (O'Rourke and Pujolar, 2013) of a language in the context of a multilingual Europe. New speakers, from this perspective, are all multilingual citizens who, by engaging with languages other than their "native" or "national" language(s), need to cross existing social boundaries, re-evaluate their own levels of linguistic competence and creatively (re)structure their social practices to adapt to new and overlapping linguistic spaces.

This bilingually run workshop brings together Welsh and international scholars who are researching new speakers of Welsh in the context of a multilingual Wales as well as a multilingual Europe. The intention in organising this workshop is to provide an opportunity to take a close look at the data being collected in a range of new and recently completed research projects involving adults, children and young people of various ethnic origins. The aim will be to share data and in so doing discuss:

- emerging theoretical and analytical concepts;
- developing new methodologies for researching the new communicative order;
- implications for policy makers and practitioners at Welsh and EU level;
- developing new ways of integrating new speakers in minority language contexts;
- ideas for further research.

The workshop participants include:

Steve Morris (Swansea University)



With a context of globalisation, increased mobility and transnational flows of communication and networking, the Welsh-medium education sector attracts pupils from diverse linguistic and cultural backgrounds including a rising number of pupils for whom neither Welsh nor English is their home language. Building upon recent Welsh Government commissioned research into the provision of Welsh as an Additional Language support to minority ethnic origin pupils in Welsh-medium and bilingual schools, Kathryn will be presenting new pilot study data drawn from qualitative interviews with families who have moved to Wales from outside the UK. These interviews explore the families' experiences of settling in Wales and their children's experience of attending Welsh-medium/bilingual schools. The research findings will reflect upon emerging issues of identity and belonging, as well as raising critical questions about the research methodology.

Sion Aled Owen (Bangor University)

Despite continuing expansion of Welsh-medium education, concern remains regarding the apparent unwillingness of many pupils to use the language socially, particularly in those parts of Wales where the language's presence in the community is weak. This study researches the factors that influence the social language use of children who have learned Welsh in Welsh-medium and bilingual (with a Welsh-medium stream) schools. In this colloquium, I look at children's reluctance to use Welsh and resistance to new speaker identities in the data obtained from questionnaires used with Year 6 and Year 7 pupils, their parents, teachers and other school staff members and community workers involved in Welsh language support, together with interview data with a sub-sample of the pupils.

Dick Vigers (University of Southampton) and Michael Hornsby (Adam Mickiewicz University)

Welsh education has been successful in producing "new" speakers of Welsh over the past few decades, particularly in the anglicised south-east of the country. In theory, children from non-Welsh-speaking homes in the south-west and the north-west of the country, the heartlands of the Welsh language ("y Fro Gymraeg") have the double advantage of being to access the language not only at school but in the local community as well. However, recently the Welsh heartlands have seen a decrease in the absolute number of Welsh speakers, at the same as increases have been registered in places such as Monmouthshire. Many of these new speakers of Welsh in the south-east find it difficult to use Welsh outside of a school setting; the same can also be true of new speakers in the heartlands who can find it as difficult as their counterparts in the south-east to use the Welsh they have learned. In this paper, we examine the barriers to "speakerhood" that some new speakers have reported in the course of fieldwork (Vigers, 2014) in south-west Wales, and contrast this with the situation in the Scottish Highlands, where new speakers of Gaelic report on similar difficulties in using the language (Hornsby, 2011-2012).

Karolina Rosiak and Michael Hornsby (Adam Mickiewicz University)

New speakers of Welsh have made up an important part of Welsh-speaking Wales for some time now and hardly anyone is surprised that some of these new speakers come from further afield, such as the other countries of Britain, Ireland, Europe, Russia, and Japan, to name but a few of the origins of some new speakers who engage with the language in Wales itself. What is perhaps more surprising is the 'formation' of new speakers further afield – such as in Poland – where a number of universities provide instruction in Welsh for Polish students. This presentation aims to examine the motivation of such students, given that their exposure to the language can be quite restricted at times, and considerable effort has to be put into the process of becoming a new speaker of Welsh. The data are drawn from a number of focus group interviews



which were conducted among students of the department of Celtic languages and literatures at Adam Mickiewicz University of Poznan. The presentation documents the difficulties and successes that students talk about in their journeys toward becoming new speakers of Welsh, and what this means for them in affective and practical terms.

Prosesau Globaleiddio/Lladdai, Mudoledd a Dinasyddiaeth Mewn Cyd-destun Iaith Leiafrifol: Gweithdy Dadansoddi Data ar Gyfer Ysgolheigion Sy'n Ymchwilio 'Siaradwyr Cymraeg Newydd'

Trefnydd: Dr Kathryn Jones (Cyfarwyddwr Polisi Iaith ac Ymchwil, IAITH: Y Ganolfan Cynllunio Iaith)
kathryn.jones@iaith.eu

Mae'r ysgolheigion sy'n cyfrannu i'r gweithdy hwn yn cyfrannu hefyd i'r rhwydwaith Ewropeaidd, COST Action: NEW SPEAKERS IN A MULTILINGUAL EUROPE: OPPORTUNITIES AND CHALLENGES. Nod y rhwydwaith yw edrych ar brosesau bydeangoli, mudoledd a rhwydweithio traws genedlaethol trwy brofiad unigolion amlieithog gan ymchwilio'r heriau a'r cyfleoedd sydd ynghlwm wrth iddynt gaffael, defnyddio a dod i gael eu hystyried yn "siaradwr iaith newydd" (O'Rourke and Pujolar, 2013) yng nghyd-destun Ewrop amlieithog. O'r safbwynt hwn, mae siaradwyr newydd yn ddinasyddion amlieithog sydd, wrth ddefnyddio ieithoedd sy'n ychwanegol i'w iaith/ieithoedd brodorol neu genedlaethol, angen croesi ffiniau cymdeithasol presennol, ail-werthuso lefelau eu gallu ieithyddol ac ail strwythuro'n greadigol eu harferion cymdeithasol er mwyn addasu i gyd-destunau ieithyddol sy'n gorgyffwrdd a newydd.

Mae'r gweithdy dwyieithog hwn yn dwyn ynghyd ysgolheigion Cymraeg a rhyngwladol sy'n ymchwilio siaradwyr newydd o'r Gymraeg yng nghyd-destun Cymru amlieithog ac Ewrop amlieithog. Y bwriad wrth drefnu'r gweithdy yw cynnig cyfle i edrych yn fanwl ar y data sy'n cael ei gasglu mewn ystod o brosiectau ymchwil newydd a diweddar gydag oedolion, plant a phobl ifanc o gefndiroedd amrywiol yng Nghymru a thu hwnt. Nod y gweithdy fydd rhannu data ac wrth wneud hynny trafod:

- cysyniadau damcaniaethol a dadansoddi sy'n datblygu o'r data;
- dulliau newydd ar gyfer ymchwilio'r drefn gyfathrebol newydd;
- goblygiadau ar gyfer gwneuthurwyr polisi ac ymarferwyr ar lefel Cymru ac Ewropeaidd;
- cynllunio dulliau newydd o gymhathu siaradwyr newydd mewn cyd-destunau ieithoedd lleiafrifol;
- syniadau ar gyfer ymchwil pellach.

Steve Morris (Prifysgol Abertawe)

Cyflwynir data a gasglwyd tua dwy flynedd yn ôl gyda Heini Gruffudd ar rwydweithiau cymdeithasol siaradwyr Cymraeg newydd (oedolion sydd wedi dysgu Cymraeg yn benodol) a hynny mewn cymunedau lle nad yw'r Gymraeg yn brif iaith gymunedol. Un o gasgliadau pendant yr ymchwil oedd yr angen i greu mwy o Ganolfannau Cymraeg ac mae Llywodraeth Cymru wedi ymateb yn ddiweddar gan glustnodi cyllid penodol er mwyn hwyluso creu mwy o'r canolfannau hyn. Yn y gweithdy, edrychir ar ddata a gasglwyd trwy holiaduron at bob dosbarth Cymraeg i Oedolion ar lefel Uwch (er mwyn casglu gwybodaeth gan ddysgwyr oedd yn eithaf rhugl yn yr iaith ac yn debygol o fod yn ystyried sut gallan nhw ymestyn, creu neu ymuno â rhwydweithiau cymdeithasol cyfrwng Cymraeg posibl) mewn ardaloedd cymharol ddi-gymraeg a'r data grwpiau ffocws a gynhaliwyd gyda thua traean o'r dosbarthiadau hyn.



Eileen Tilley (Prifysgol Bangor)

Dengys Cyfrifiad 2001 gostyngiad yn niferoedd y siaradwyr Cymraeg yn yr ardaloedd a ystyrir fel y Fro Gymraeg. Mewnfyddiad siaradwyr di-gymraeg yw un o'r ffactorau sy'n cyfrannu at y gostyngiad. Fodd bynnag, mae nifer gynyddol o'r bobl hyn yn dysgu Cymraeg. Mae'r potensial i siaradwyr ail iaith gyfrannu at gynnal ac adfywio ieithoedd llai yn ddadlennol.

Mae'r astudiaeth hon yn ymchwilio i ba raddau y gall dysgwyr o'r Gymraeg ddod yn ddefnyddwyr 'cyfreithlon' o'r Gymraeg. Defnyddir cyfweiliadau naratif a dyddiaduron iaith i fapio teithiau dysgwyr wrth iddynt negodi eu perthynas gydag aelodau o'r gymuned 'iaith gyntaf' ac o agosáu at fod yn siaradwyr newydd o'r Gymraeg.

Gwenan Higham (Prifysgol Caerdydd)

Gyda chynnydd ym mhwerau datganoli a chymdeithas fwyfwy aml ethnig yng Nghymru, mae galw cynyddol am ail-ddiffinio natur dinasyddiaeth genedlaethol Brydeinig (Kymlicka 2011). Yn sgil honiadau am y newid o genedlaetholdeb ethnig i sifig, codir amhevon pellach am gynhwysedd y Gymraeg fel iaith ethnig (Brooks 2009). Mae'r ymchwil yn mynd i'r afael â'r cwestiwn; i ba raddau y gall dysgu Cymraeg hwyluso cydlyniant a 'dinasyddiaeth' yng Nghymru?

Bydd y cyflwyniad yn canolbwyntio ar arsylwadau cyfranogol gyda dosbarthiadau Cymraeg i fewnfudwyr a myfyrwyr ESOL. Bydd eu hagweddau a'u hymatebion nhw i'r gwersi Cymraeg yn cael eu cymharu gyda data ar ymagweddau tiwtoriaid iaith Cymraeg a Saesneg i fewnfudwyr yn dysgu Cymraeg. Ymhellach, cymerir ideolegau Llywodraeth Cymru ar integreiddiad ieithyddol a chydlyniant cymunedol. Dangosir heriau a chyfleoedd sydd i siaradwyr newydd y Gymraeg o gefndir mewnfyddol a sut y mae mewnfyddwyr yn ail-ddiffinio syniadau ar Gymreictod trwy berchen ar y Gymraeg.

Kathryn Jones (IAITH: Y Ganolfan Cynllunio Iaith)

Mae prosesau globaleiddio a chynnydd mewn mudoedd yn golygu bod y sector addysg cyfrwng Cymraeg yn denu disgyblion o gefndiroedd ieithyddol a diwylliannol amrywiol gan gynnwys nifer gynyddol o blant sy'n cyrraedd yr ysgol heb Gymraeg na Saesneg yn iaith yr aelwyd. Gan adeiladu ar arolwg o'r ddarpariaeth Cymraeg fel iaith Ychwanegol ar gyfer plant o gefndiroedd ethnig lleiafrifol a gyflawnodd ar ran Llywodraeth Cymru yn ddiweddar, cyflwynir data ymchwil beilot newydd ar sail cyfweiliadau gyda theuluoedd sydd wedi symud i Gymru o du hwnt i Brydain ac sydd â phlant sy'n mynychu addysg cyfrwng Cymraeg. Mae'r cyfweiliadau yn cyflwyno naratifau'r rhieni am eu profiadau o ymgartrefu yng Nghymru a phrofiadau'r plant o fynychu ysgolion cyfrwng Cymraeg. Bydd y canlyniadau ymchwil yn amlygu arwyddocâd hunaniaeth a'r ymdeimlad o berthyn. Yn ogystal, codir cwestiynau beirniadol am y fethodoleg ymchwil a ddefnyddir.

Siôn Aled Owen (Prifysgol Bangor)

Serch y twf mewn addysg cyfrwng Cymraeg, parha pryder ynghylch amharodwydd nifer o ddisgyblion i wneud defnydd cymdeithasol o'r Gymraeg, yn enwedig yn y rhannau hynny o Gymru lle nad yw'r Gymraeg yn iaith amlwg yn y gymuned. Mae'r astudiaeth hon yn ymchwilio'r ffactorau hynny sy'n dylanwadu ar ddefnydd iaith gymdeithasol plant sydd wedi dysgu'r Gymraeg mewn ysgolion cyfrwng Cymraeg a dwyieithog (gyda ffrwd cyfrwng Cymraeg). Yn y cyflwyniad, edrychir ar amharodwydd plant i ddefnyddio'r Gymraeg a'u gwrthwynebiad i hunaniaeth 'siaradwr newydd' gan gyfeirio at (i) data a



effectiveness of different types of interventions are compared. The paper concludes with a discussion as to how the effectiveness of such evaluations could be improved through the utilisation of administrative data held on these participants.

Title: The Early Labour Market Experiences of Young People

Author: Louise Prendergast (Bangor University)

UK welfare policies move people into work as soon as possible, under surveillance, sanctions and increased conditionality to access benefits. Job seekers must demonstrate that they are doing all they can to find work, or take part in unpaid work-schemes. Contracted out employment services help people into work, to offer value for money for tax payers, with job seekers known as clients. Many jobs are precarious– part-time, insecure, with uncertain hours, low pay and mobility. Young peoples' employment experiences often consist of precarious employment pathways, competition for jobs, unpaid work placements and CV building. There is decreased support for the unemployed, particularly from the youngest age group, alongside media and political rhetoric of cultures of worklessness; aspirational strivers and irresponsible shirkers, and the belief that any work is good work. However, there is no evidence of this, and whilst unemployment can be a stressful experience, being in precarious work can also be detrimental for both wellbeing and work outcomes. This research looks at young peoples' experiences of the labour market, to understand how un/employment is perceived and where dominant conceptions of un/employment are normalised or contested. The views of employment service staff are also sought to explore discourses and practice. Preliminary findings include unpaid work schemes as competitive and referred to as 'a job', with cycling between schemes and precarious work normalised. In a competitive jobs market, available work is insecure, low paid and seasonal, leading to poor work experiences and dilemmas in employment service practices with bending of rules.

Title: The UK Gender Pay Gap 1998-2013: What is the Role of the Public Sector? What is the Impact of Austerity?

Author: Victoria Wass (Cardiff University)

The public sector has traditionally been seen as making an important contribution to the social goal of gender equality in work. It has pursued this mission through its role as a model employer, by providing support for balancing work and care in the workplace and by providing support for care outside work. This study examines the influence of the public sector on a key headline indicator of gender equality, the gender pay gap. Using the UK Quarterly Labour Force Survey, we estimate lower gender pay gaps in the public sector when compared to the private sector and that this has the effect of lowering the headline indicator. A further smaller reduction comes from the concentration of women in public sector employment. The gender pay gap narrows until 2010 from which point the convergence in pay between men and women stalls. This turning point is evident within and across sectors. While a faltering in progress towards gender equality at work has been widely anticipated, empirical evidence has to date indicated only a slowing in the rate of progress. Here we are reporting that, following three decades of convergence in pay, from 2010, convergence in the gender pay gap stalls.



hospital admissions. This was done anonymously and securely so no-one's identity could be traced. We now have 28,547 records and are analysing them to find out more about how use of social care relates to hospital admissions, and how this relationship is affected by age and diagnosis and type of social care received. We have also been talking to people in other local authorities to find out if they think it would be feasible and useful to link and analyse data in the same way in their area.

Title: Multiple Stakeholders Perspectives of Providing or Accessing Palliative Care for People with Dementia: A Qualitative Evidence Synthesis

Authors: Judith Burns and Jane Noyes (Bangor University)

Dementia is a neurodegenerative disease. This systematic review included qualitative studies that focused on the challenges associated with managing patients with dementia in palliative care settings, and the barriers and facilitators experienced by patients when wanting to access and benefit from palliative care. Published studies that used qualitative methods for data collection and analysis were identified in online electronic databases, critically appraised using CASP and synthesised using thematic synthesis. We included 22 studies. The findings of the studies were coded according to challenges, barriers and facilitators, from different stakeholder perspectives including health care professionals (HCP's), patients with dementia and family members/caregivers. The codes were then organised into descriptive themes. Confidence in synthesised findings was assessed with CERQual. The findings revealed a consensus among stakeholders regarding facilitators to benefiting from palliative care including sensitive caregiving typified by shared decision making. However, differences in perspectives were identified, with HCP's describing challenges associated with symptom management and barriers in the inequity of palliative care services for dementia patients compared to cancer patients. Whereas family members/caregivers and patients with dementia, described the burden of dementia, with patients describing barriers associated with having their dignity undermined by others thinking they were feigning the illness. Whereas family members/caregivers described the challenges associated with guilt regarding decisions to place their loved ones in care homes. Findings show the importance of dementia training for HCP's and providing supportive services for family members/caregivers and patients; and the need to create caring and more appropriate environments for people with dementia.

Title: Subjective Cognitive Decline: Is there a Discrepancy between Research Findings and Clinical Practice?

Author: Andrea Talas (Swansea University)

Although many older adults are diagnosed with this disorder (in which the person reports change to their memory/cognition or thinking skills, but on formal investigation, using neuropsychological tests, no objective evidence of a change in brain function is found. As a consequence of this, such individuals are rarely followed up. Although this is important because subjective cognitive decline (SCD) can represent an increased risk for dementia, it is also important because, whatever its cause, SCD can have significant detrimental effects upon quality of life and wellbeing.

Recently, colleagues and I produced a review paper (see reference below) in which we were able to demonstrate that, using objective tests of brain function commonly used in research but not in clinical



practice, SCD can be associated with a wide range of deficits in information processing. Such evidence indicates that individuals are not simply 'imagining' such changes to their functional ability (such as memory) but indicate that intervention may be appropriate, particularly as evidence already indicates that many of the causes of SCD may be reversible (such as depression, stress, lack of sleep, medical conditions). It would be useful to discuss SCD and the above research findings within the context of social policy and wellbeing.

Strand: **Devolution**

Session Title: **Devolution and Policy**

Title: The Housing (Wales) Act: Priority Need and Social Justice

Author: Helen Taylor (Cardiff University)

In this paper, I argue that the approach to vulnerability in the Housing (Wales) Act undermines the Welsh Government's ability to deliver on its commitment to social justice. This research is a piece of applied philosophy, combining a philosophical theoretical framework with a policy case study.

Using John Rawls' theory of justice and the Capabilities Approach, I have constructed a theoretical framework for the definition of social justice; claiming that social policy delivers social justice when individuals are enabled to be effective agents. Effective agency can be defined in terms of individuals being able to make concrete decisions about their lives. Instead of purely resources being redistributed by the state, I suggest that individuals should be enabled to make choices about their lives and how they want to live it. I argue that this can be seen as the role of social policy and therefore social justice is delivered when people can make tangible decisions about how to live their lives.

I have applied this theoretical framework to the 2014 Housing (Wales) Act to see if this piece of legislation delivers social justice. To do this, I have conducted interviews and policy analysis to understand the impact of the changes of the legislation, particularly on the 'worst off' in society. I suggest that the use of the Pereira Test as the vulnerability test for individuals when they present as homeless undermines social justice, as those who are in greatest need do not qualify for support.

Title: "To be Welsh and Labour are to be the Same Thing": The Political Manipulation of National Identity in Wales and the Basque Country

Author: Sophie Williams (Swansea University)

This paper uses new qualitative research, undertaken as part of a PhD thesis, to examine the framing and political mobilisation of Welshness and Basqueness by political elites. It establishes political frames of these national identities and explores both the rationale for these frames and the reasoning behind their adoption, which in the Welsh case is inextricably linked to the progress of devolution. In so doing, it argues that politicians in both countries create polarising frames of Welshness and Basqueness and project these onto the population, however with questionable degrees of efficacy. It examines the importance of



recent migration from Poland to Wales. I illustrate their views with ethnographic data from observations and interviews, including material generated by children themselves, e.g. photos, drawings and diaries. I give examples of children's perceptions on their intra-European migration: cyclical visits, being visited, experience of travel, missing people and the use of communication technology. Hyper-connectivity, via mobile phones, Skype and social networking, appears to help maintain intergenerational attachments. These children are transnationally active, so negotiate their identities on the move.

Title: Rhondda Alliance

Authors: Rhiannon Bowen and James Hall (People and Work Unit)

The research will set a framework for an area-based approach to community development in Rhondda Cynon Taff. There is a focus on young people in response to strong evidence suggesting that education and early post-education years are key social determinants of poverty. This approach will be implemented through a collaboration of voluntary sector partners (The Rhondda Alliance) with a common overarching aim of promoting an environment that enables, supports and challenges young people in the Rhondda. The Alliance seeks to strengthen the impact of the voluntary sector through an action research methodology with space for innovation and organic growth.

The format of the framework is a holistic baseline of the Rhondda with four strands:

- The condition and needs of young people (age 14-25 years)
- The condition and needs of the local, national and wider labour market
- Reflections on current actions and their impact
- Gaps for further development

In addition to identifying areas of need and potential for impact, the research will develop a logic model as a structural base from which outcomes can be measured and evaluated. The project will also evaluate the approaches used for community development by the Rhondda alliance including area-based and asset-based approaches.

Strand: Devolution

Session Title: Processes of Globalisation/Localisation, Mobility and Citizenship in a Minority Language Context: A Data Analysis Workshop for Scholars Researching 'New Speakers' of Welsh (Pt2)

Title: Processes of Globalisation/Localisation, Mobility and Citizenship in a Minority Language Context: A Data Analysis Workshop for Scholars Researching 'New Speakers' of Welsh Pt2

Convenor: Dr Kathryn Jones (Director of Language Policy and Research, IAITH: Welsh Centre for Language Planning) kathryn.jones@iaith.eu



This is a continuation of Processes of Globalisation/Localisation, Mobility and Citizenship in a Minority Language Context: A Data Analysis Workshop for Scholars Researching 'New Speakers' of Welsh Pt1. See page 8 for session information.

Strand: **Data and Methods**

Session Title: **Participatory Methods (Panel)**

Title: Creating Mobilisation: Making Participatory Arts-based Methodologies Matter in Place-based Research

Authors: Eva Elliott, Ellie Byrne, Gareth Thomas and Emma Renold (Cardiff University) and Gabrielle Ivinson, (Aberdeen University)

We will be hosting an interactive panel discussion with a mixture of academics and practitioners on participatory filmmaking and other creative sensory methods in qualitative community-based research. The session will include short films produced by two research projects within Cardiff University's School of Social Sciences in partnership with artists, arts organisations, schools and a youth project. The films presented by the panel include a four-minute music video created by Year 6 pupils and a twelve-minute film created by young people aged 14-15. Both films were highly participatory and co-produced by participants, artists and researchers. However, they differ greatly in their form and content. Within the session we will also exhibit other artworks generated from local people's memories, contemporary responses and imaginings of place. We would like to invite delegates to join us in a discussion of what these different forms of participatory film making contribute to qualitative community-based research, as well as some of the ethical and practical considerations involved in their (co)production.



considering what the research tells us about how the economies of small towns such as Newtown are contingent on global factors, and the strengths and vulnerabilities that follow.

Strand: **Featured Session**

Session Title: **ESRC Wales Doctoral Training Centre - Workshop**

Title: Writing for Publication

Presenter: David James (Cardiff University)

How do you get your work published in a well-recognised journal? What is involved, and why is it important? This session is aimed at anyone new (or relatively new) to research-based writing for publication in the social sciences. The main focus is on getting social science work published in refereed journals (though we will also consider how such writing differs from that aimed at other audiences and will touch upon other, non-written ways of communicating research outcomes which participants may wish to follow up). We look at examples of journal policy and at the theory and practice of peer review.

The emphasis throughout is on the practical steps that can be taken at each stage in the process. The workshop includes presentation, activity, a step-by-step guide, discussion and some critique of provided examples.

The workshop is led by Professor David James, who is Director of the Wales ESRC Doctoral Training Centre and Professor in the Cardiff University School of Social Sciences. He also chairs the Executive Editors of the British Journal of Sociology of Education.

Strand: **Devolution**

Session Title: **Devolution and Welsh Language**

Title: Civil Society, Social Capital and Minority Language Policies: A Recipe for Empowerment? Comparative Case Studies from Donegal and Gwynedd

Author: Gwawr McGirr (University of Ulster)

The research addresses the role of civil society through community organizations in securing the future of minority languages in the context of public policy, and adopts a comparative case study design to look at two minority language communities in Ireland and Wales, where it is government policy to support the Irish and Welsh languages using community organisations. This 'bottom-up' approach is expected to direct and inform policy and, perhaps more critically, resources and expenditure.

The strength of Welsh and Irish as community languages in these heartland communities is coming under serious pressure, with declines evidenced in these areas in recent census returns. Language policy experts



Title: Welsh Language Preference and Trust in the Police

Author: Stefan Machura (Bangor University)

The police rely heavily on the voluntary cooperating of members of the public. However, some of the core Welsh speaking population in north Wales seem to have less trust in the police than other locals. In two consecutive years, we have measured factors that could influence trust in the police, like media consumption, personal experience, or experience of family members, and various demographic factors. We were especially interested in aspects related to Welsh national identity and the use of the Welsh language. The first questionnaire study with undergraduate students at Bangor University (n = 283) showed that those students who prefer to speak Welsh in a variety of daily situations, e.g. with the GP and in shops, also had less trust in the police. This result stands even when taking into account other factors. This year, a follow up study of the general population, addressing North Walians in various community groups, further investigates the problem and includes other possible explanations, including income and perception of crime levels.

Strand: **Civil Society**

Session Title: **Civil Society in Wales**

Title: Civil Society in Wales: A Critical Interpretive Synthesis (CIS)

Author: Howard Davis, Robin Mann and Sara Wheeler (Bangor University)

Our empirical project explores civil society in Wales through detailed case studies conducted at two research sites, paying attention to the specifics of place and time. To inform this project we need to gain a firm grasp of the previous research literature relating specifically to civil society in Wales. The sources come from a variety of disciplines and research methods. We are therefore conducting a Critical Interpretive Synthesis (CIS) review. This is a flexible approach designed to draw together a large volume of literature, on complex topics, encompassing varied terminology and concepts. It uses techniques from conventional systematic reviews, but also incorporates aspects of qualitative inquiry. It forms a sampling frame to assist the development of a theoretical framework. 'Compass questions' are iteratively refined, as are inclusion and exclusion criteria. Purposive sampling of articles is guided by relevance and contribution to theory development, whilst remaining mindful of influencing factors such as the context in which they were written. Keeping our definition of civil society deliberately broad, we chose three initial compass questions: How does previous research describe and conceptualise civil society in Wales? Which concepts are used and how are they defined and operationalised? Does research suggest that 'Welsh civil society' has distinctive characteristics? We will present the progress of the review and discuss the contribution of our synthesis to the understanding of continuity and change in participation in civil society at the local level in Wales.



Title: How Many People Volunteer in Wales?

Author: Bryan Collis (Wales Council for Voluntary Action)

Volunteering is part of the glue that holds civil society organisations and communities together. It is hard to measure as there are different definitions, which are being challenged by cultural changes and public policy. This paper will draw on Rochester's typography of volunteering into unpaid work, civil activism and serious leisure (Rochester et al 2012) to illustrate current complexities, and apply these to the real world question of counting the number of volunteers in Wales. Using two different methods, and critically evaluating different survey methods used in the past, the paper will present the argument that there is no one answer to the question: it depends on why you are asking. Some recommendations for researchers and policy makers will be made.



inform and shape future policies; and also identifying gaps in current service provision and any additional resources needed to meet the needs of carers and carers with learning disabilities.

Title: Residential Support Workers Meeting the Health Needs of Older People with Learning Disabilities: An Exploration of their Development and Support Needs

Authors: Robert Jenkins, Daniella Holland-Hart and Ruth Northway (University of South Wales)

This NISCHR funded study, focuses on the health needs of people with learning disabilities who often experience poorer health than the general population as they age (Emerson and Baines, 2010). Those living in residential settings may rely on support staff to recognise symptoms of ill health and to access healthcare services but little is known regarding this process. The study aims to explore the experiences and training needs of residential support workers from Third Sector organisations in Wales, regarding meeting the health needs of older people with learning disabilities.

A mixed methods approach has been used including questionnaires sent out to around 1500 support workers and semi-structured interviews with social care managers. The research also incorporates the views of older people with learning disabilities. Initial results indicate that whilst training was provided for support workers this tended to be reactive following the diagnosis of a health issue rather than proactive to enable health problems to be identified at an earlier stage. Additionally highlighted were wider barriers to appropriate health care arising out of inadequate understanding of the role of social care workers or lack of bespoke resources available for people with learning disabilities as they age.

Strand: Inequalities

Session Title: Our Changing Land: Revisiting Gender, Class, Identity, Work and Public and Private Life in Contemporary Wales (Colloquium)

Title: 'Placing Young Men': The Performance of Young Working-Class Masculinities in the South Wales Valleys

Author: Michael Ward (Cardiff University)

While the work on men, masculinities and gender identities has exploded across the social sciences since the mid-1980s, very little of this work has looked at masculinities and what it means to be a young man in a Welsh context. This paper revisits a seminal piece of work published at the end of the millennium in Contemporary Wales by Scourfield and Drakeford. They argued that to understand Wales there was a need to understand its inhabitants, both those with and without power. They suggested that by analysing Welsh men it would be possible to critically explore the social process of the construction, production and reproduction of masculinities within the nation. However, research has been slow to develop in this area possibly due to the diversity of masculinities within the country, in terms of those men who speak the Welsh language, social class dynamics, and the north/south/urban/rural divides. In order to fully examine men and their behaviours, I suggest that Welsh men must be analysed within separate historical and geographical contexts and within the social construction of gender within a specific locality. In this paper, drawing on my



forthcoming book *From Labouring to Learning, Working-class Masculinities, Education and De-industrialization*, I focus on how within a specific community in the South Wales Valleys, young men's masculinities are performed across a variety of educational and leisure spaces. I show how expectations and transitions to adulthood are framed through geographically and historically shaped class and gender codes.

Title: Changes and Continuities: Women in Paid Work in Wales 1994-2014

Author: Alison Parken (Cardiff University)

Retrospectively, we can now assess the period 1971-1991 as the most significant period of change for the decline of men's employment rates and the rise of women's (ONS, 2013). However, despite significant changes in women's relationship to paid work since the early 1990s there is also striking continuity. In Wales, 43 per cent of women work on a part-time basis, a proportion that has changed little since the 1970s. Three quarters of these part-time jobs are in low, to low-middle skilled jobs such as sales, administration, personal services and elementary jobs (Parken, Pocher and Davies, 2014). UK data shows that 46 per cent of women are employed in lower-middle skilled jobs (such administration, caring and leisure and sales), compared to 24 per cent of men (ONS 2013, p. 10). Men are more likely to be employed in higher skilled occupations, which are associated with higher pay (associate professional and technical and skilled trades) (ONS 2013, p. 10).

This paper looks back on 20 years of data on women's labour market participation in Wales, and considers how future changes in industrial composition and employment structures might continue to reproduce gender disparities in employment and pay. I will also consider the impact of equality duties, such as the Welsh 'equal pay duty', which attempts to mitigate gender as a social organising principle in the labour market.

Title: Women, Civil Society and Political Representation in Wales: Empirical and Conceptual Perspectives

Author: Paul Chaney (Cardiff University)

This paper revisits research on women's political representation conducted in the first months of the National Assembly. Interviewed in 1999, many of the women spoke of their high expectations for the new legislature. Here, almost a decade-and-a half on, this study reflects on developments since the Assembly opened its doors with reference to the nature and quality of women's political engagement - including the views from civil society organisations. Weighed against the initial hopes, it concludes progress in women's political representation - in both public life and policy-making, - has been disappointing in three key respects - depth, breadth and permanency.

The foregoing empirical analysis has underpinned new conceptual work - specifically, a Contingent Model of Substantive Claims-Making. Earlier scholarly studies have referred to the substantive representation of women (SRW) - (or, the situation where women's needs and concerns are reflected in public policy and law) - as being 'contingent' in nature. Yet this assertion has largely escaped systematic attention in the academic literature. This paper concludes by exploring contingency in the promotion of SRW. It argues that



Numerical Reasoning strand, was also identified. A strong desire for science staff to collaborate with colleagues teaching mathematics was identified, as was a need for opportunities to share good practice with science teachers from other schools.

Title: Evaluation of Premier League Reading Stars (PLRS) Cymru Pilot

Author: Nia Williams, Jean Ware and Enlli Thomas (Bangor University)

One in six persons in the UK has poor literacy skills. National and international trends have also highlighted lower literacy achievements among boys as compared to girls. In an attempt to address this issue, The National Literacy Trust (NLT) designed a reading intervention programme, the Premier League Reading Stars (PLRS) programme. PLRS attempts to harness the motivational power of football to inspire children to read more. In 2014 the Welsh Government agreed to fund the NLT to pilot the programme in Wales.

Of the c350 schools recruited to take part in the PLRS Cymru Pilot, approximately one third were invited to take part in an evaluation study. Children participating in the project and a comparison group completed the All Wales Reading Test for both before and after the 10 week programme, and an attitude questionnaire. In addition, observations, staff interviews and pupil focus groups were carried out in a subset of schools.

Quantitative data was analysed using SPSS, and qualitative data was analysed using a combination of pre-determined and emergent themes. Data will be presented on changes in children's reading test scores over the 10 weeks of the intervention, attitudes to reading, and staff and pupil views of the PLRS scheme.

Title: "We Need Educating!" The Role of Education in Empowering Young People and Educators about Violence Against Women, Domestic Abuse and Sexual Violence

Author: Caroline Lohmann-Hancock, Nicola Welton and Phillip Morgan (University of Wales Trinity St David)

The Violence against Women, Domestic Abuse and Sexual Violence (Wales) Bill requires improved awareness of domestic abuse. Research from the Hafan Cymru Spectrum Project 'Preventing Abuse: Promoting Independence' addresses the Government's focus on education giving pupils a voice. The many challenges of 'hearing' young peoples' voices in domestic abuse cases are outlined in an NSPCC (2013) report where children and young people require knowledge about boundaries, rights, protection, safety, healthy relationships, and information about where to seek help.

'Action-Against Domestic Abuse's' research (2014:10) confirmed that children exposed to domestic abuse were also harmed, have behavioural problems, have difficulties adjusting in school and feel responsible for the negative events experienced.

The Donaldson (2015) review supports continuing education about healthy relationships and wellbeing. This research project listened to those attending Hafan Cymru Spectrum lessons with pupils which aims to raise awareness of domestic abuse, its effects and provide information needed by those who experience domestic abuse.



Title: Adolescent Substance User: The Interplay of Parent-Child Relationships, School Connectedness and Peers

Author: Rhiannon Yapp (Cardiff University)

Parent-child relationships, school connectedness and peers have each been linked to the development of adolescent substance use. Specifically, relationships with parents and schools act as protective factors, whilst substance using peers act as a risk factors. To understand the origin of adolescent substance use in relation to these factors, it is important to focus on the combined risk effects and how they lead to the progression to harmful levels of use. This study therefore aims to examine: a) the relationship between school connectedness and harmful levels of adolescent substance use; b) to what extent this relationship is explained by deviant peers; and c) whether parent-child relationships moderates the influence of deviant peers.

Structural Equation Modelling will be used to test the indirect relationship between school connectedness and harmful substance use via peer substance use and the moderating role of parent-child relationships upon this indirect association.

Data is drawn from the population-based Avon Longitudinal Study of Parents and Children (ALSPAC).

Parent-child relationship quality are assessed at age 8, school connectedness assessed at age 11 and peer substance use assessed at age 14. Substance use outcomes are assessed for alcohol, tobacco and cannabis use at 17 years.

Preliminary findings suggest the importance of school connectedness and parent-child relationships for adolescent substance use policy and prevention.



Session 5 – Wednesday 1st July: 4pm – 5.30pm

Strand: **Inequalities**

Session Title: **Income Inequality and Poverty**

Title: Variation in the Inflation Experience of UK Households, 2003-2014

Authors: Tanya Flower and Philip Wales (Office for National Statistics)

This paper presents Office for National Statistics analysis of the inflation rates experienced by different types of households in the UK between 2003 and 2014. Using micro-level data from the Living Costs and Food Survey (LCF) and national-level data from the Consumer Prices Index (CPI), it estimates price indices and inflation rates for households in different positions of the income and expenditure distributions, for households with and without children and for retired and non-retired households. It finds that the inflation experience of UK households differed widely over this period, with implications for economic policy. Low-spending households experienced faster rates of price increase than high-spending households. For the former group, prices increased by 3.3% per year on average between 2003 and 2013, while they increased by just 2.3% on average for the latter group. Inflation differentials for other sub-groups were smaller, although rates of price increase were faster for low-income households, retired households and households without children than for high-income, non-retired and households with children respectively. This paper also sets out a range of areas for future analysis, among which an examination of how prices for specific products vary across households and the incorporation of housing costs are the most prominent.

Title: Just How Effective is Finding Employment in Helping People to Move Out of Poverty?

Authors: John Wildman and Richard Tonkin (Office for National Statistics)

Participation in the labour market is recognised as one of the most important individual drivers of movement in and out of poverty. However, as the European Commission (2009) has noted, “jobs have not always succeeded in lifting people out of poverty”. This analysis looks at the relationship between income poverty and participation in the labour market. Analysis is provided on how in-work poverty (people who are in work and also in poverty) rates have changed in the UK between 2005 and 2013, and makes comparisons with those for the EU. Longitudinal data from the European Union Statistics on Income and Living Conditions (EU-SILC) survey has been pooled together. This makes it possible to track individual's responses over a longer period of time. It is then possible to analyse any changes in employment status and any effect this has on households. Analysis is provided looking at the extent to which moving into employment is associated with moving out of poverty. This is provided in terms of both the socio-demographic characteristics of individuals themselves and the type of employment they move into. The analysis also looks at movements out of in-work poverty, and the associated labour market events.



Title: Ageing, Social Media and Social Isolation

Author: Roser Beneito-Montagut (Cardiff University)

The percentage of older people living alone has grown in the last decades, and is expected to continue growing. At the same time that the population ages social isolation is emerging as one of the major problems facing society. Social Media (SM), with Facebook and Twitter as its most popular applications, are becoming fundamental to our social lives. One of their main functions is to provide a mobile way to stay in touch with others. There are few studies so far that explore in depth interpersonal interaction processes on SM of the elderly, fewer that take into account the role of emotions in this particular communication process for this specific social group. This paper focuses on the role of emotions and on understanding to what extent and how older people use SM. An ethnographic study of elderly SM usage, conducted in Catalonia during two years (2013-2015), serves as the basis for an in-depth analysis of their social and emotional conduct in everyday life. Understanding how the elderly uses SM could inform the development of policies which foster SM engagement with a view to increase their possibilities for interpersonal relationships, and in turn, reduce social isolation problems. This perspective takes this paper away from simply studying what can or cannot be done online. Our interest is rather on how the elderly integrates the SM into everyday life, how emotions intervene in their social interaction processes and how to improve their emotional well-being.

Title: Social Media Surveillance and Civil Society

Authors: Lina Dencik and Arne Hintz (Cardiff University)

Social media have been celebrated as enabling communication platforms for civil society, crucial tools for social movement mobilisation, and thus facilitators of social change. However, as the Snowden revelations have demonstrated, they have also played an integral role in state surveillance programmes. Further, the business model of companies like Facebook, Google and Twitter has required the detailed monitoring and analysis of user communication.

In this presentation, we will unpack the different ways in which commercial social media platforms are either used for large-scale data collection or engage in data collection themselves. We will discuss the implications for civil society, which range from self-censorship due to the chilling effect of surveillance, to more direct cases of censorship and content restrictions by internet companies, and to the repression of dissidents by authoritarian regimes. We will investigate in how far social media surveillance may limit dissent and, more broadly, active citizenship.

The presentation will be based on ongoing research as part of the ESRC-funded project 'Digital Citizenship and Surveillance Society: UK State-Media-Citizen Relations After the Snowden Leaks'. We will discuss preliminary findings from this project in the context of further research into social media and surveillance.



Strand: **Education**

Session Title: **Teaching and Tuition**

Title: Inequalities in Education: The Role of Shadow Education in Secondary Schools Across Wales

Authors: Sioned Pearce and Sally Power (Cardiff University)

This paper explores shadow education in Wales through data collected with school children at key stages of their education. Despite the small proportion of school children in Wales attending private schools and the long-established policy commitment to public comprehensive education; our data suggest there is significant involvement in shadow education which reflects geographical inequalities linked to deprivation.

Title: Teachers' Experiences of Induction Processes in Wales

Author: Rachel Williams (Cardiff University)

This qualitative study explores the experiences of new secondary school teachers in one Welsh Local Authority. It examines the sources of stress and the support available during their induction period and considers the effectiveness of the 2012 Welsh Induction Regulations.

The research builds on a body of research relating to social orientation (Van Maanen 1976), teacher stress (Kyriachou 2001) and the role of mentors in schools (Harrison 2006).

The findings suggest that the main cause of stress is high workload. All the teachers experienced a significantly higher workload than they encountered as student teachers. Other difficulties were encountered with pupil behaviour, teaching pupils with different abilities and frequent observations and assessments. The high workload is exacerbated by the Masters in Educational Practice programme that is offered to all newly qualified teachers in Wales.

Support was offered via a mentoring process. The teachers were mentored by teachers from within the school and by external mentors. Some mentors challenged the teachers to think about the teaching methods they used whereas others provided more day-to-day assistance; all teachers valued this support. Assistance in learning their new roles was also received from departmental colleagues and through induction processes. The teachers valued the opportunity to observe other teachers and to receive feedback on their own performance.

The experiences of the teachers in this study are broadly consistent with those of new teachers elsewhere in the UK. The high workload and emphasis on meeting pupils' performance targets result in the induction year being a challenging time.



analyse the data, based on a variety of individual and work place characteristics. This should also allow us to determine if worker sorting occurs.

Title: An Investigation of Rail Crew Staffs Fatigue and Wellbeing

Author: Jialin Fan (Cardiff University)

Imagine you are sitting in a tiny room and doing the same arm movement for three hours without a break, twice a day in every weekday for years. Will you feel fatigued? Actually, the train staffs are suffering more. According to the Rail Accident Investigation Branch (RAIB), the current situation of occupational fatigue in train industry is severe. At a company level, the sickness absence cost is £218 – 327 million per year. At a personal level, fatigue brings long-term ill health to the staff and also has a negative impact on safety, health and wellbeing. Increased evidence shows that working long weekly hours over long periods raises the risk of accidents and incidents. A fatigued worker will feel tired, sleepy and lack motivation, will take react more slowly and make decisions which possibly brings a reduction in the train safety. This research intends initially to study occupational fatigue and wellbeing using a questionnaire survey of train staff. This will be followed by analysis of incident and sickness absence data, diary studies and objective measurement of fatigue using the “before and after work” technique. A fatigue model will be developed, and a tool base on a mobile device will be produced to solve the problem of fatigue problem in rail crew. The tool will be able to record their working hours, track their fatigue status and provide information to them about when they are likely to be fatigued.

Title: Cultural Dimensions and Work-related Stress in Migrant Workers in Southern Italy.

Authors: Roberto Capasso and Maria Clelia Zurlo (University of Naples)

This study presents Ethnicity and culture as a novel topic in the literature on stress and wellbeing at work and proposes the integration of the work-related stress research with the cross cultural approach. One general remark, when analysing the working conditions of migrant workers is the influence of the sector and occupation. This means that, to a certain extent, some of the disadvantageous conditions that migrant workers face may be explained by the sectors and occupations where they are employed and not only for the fact of being migrants. Moreover some aspects related to culture such as perceived discrimination at work, acculturation strategies and language barriers could have a relevant impact in the workplace.

Therefore the crucial issue regarding the independent or combined effects of ethnicity and type of job in the prediction of occupational health needs to be investigated and findings provide a strong framework that illustrates how psychosocial and individual variables can interact and influence one another. These aspects may give a contribution to improve psychological interventions to support migrant workers promoting health in workplace taking into account the important influence of cultural dimensions in the relationships within and with the work environment. They also promote a strong basis for the development of future work, and a characterisation of the stress process that is dynamic and may have comparable or better ecological validity than many existing stress frameworks.



Session 6 – Thursday 2nd July: 9.30am – 11am

Strand: **Social Care, Health and Wellbeing**

Session Title: **Children's Wellbeing**

Title: Evaluating the impact of early years educational reform in Wales using the UK Millennium Cohort study

Authors: Chris Taylor (Cardiff University)

Early years education has received considerable attention in recent years, particularly as a result of longitudinal studies that demonstrate the importance of the first few years in a child's development and educational experience. In 2004, a new approach to early years education, the Foundation Phase, was introduced in Wales. This is a major flagship policy of the recently devolved Welsh Government, and marks a radical departure from the more assessment-driven competency-based approaches to early childhood education that existed prior to the Foundation Phase. Studying approximately 2000 children in Wales who are part of the UK Millennium Cohort Study (MCS), all born in 2000–2001 we investigate the potential impact of the Foundation Phase pilot on a range of key academic and well-being outcome measures. Compared with other children, those attending a Foundation Phase pilot school tended to have lower scores in a number of academic assessments at age seven and lower subjective well-being, in terms of their attitudes to learning and well-being at school. We consider these surprising, yet concerning, results in the context of the methodological limitations to this analysis and propose how the MCS can be further used to substantiate these findings.

Title: The Associations between Early Childhood Experiences, Current Contexts and Children's Subjective Wellbeing at Age 11

Author: Gwyther Rhys (Cardiff University)

There is a growing interest in the concept of subjective wellbeing – how people feel about their lives - and its potential practical applications. If subjective wellbeing data is to be of practical value it is important to show the connections between people's evaluations of their lives and other aspects of their lives in the past, present and future. For example if it can be shown that certain earlier experiences predict people's subjective wellbeing, or that their current subjective wellbeing predicts aspects of their future life then these findings will demonstrate the potential practical utility of asking people about their own sense of wellbeing. So far, there have been relatively few studies that have been able to demonstrate these connections, particularly in relation to children's subjective wellbeing. This presentation will be based on new analysis using data gathered through the Millennium Cohort Study – a major UK longitudinal study of 19,000 children born in 2000 and 2001. The analysis will explore the extent to which children's subjective wellbeing at the age of 11 can be predicted from aspects of their current life and their childhood experiences. The presentation will discuss the practical implications of the findings and potential directions for further research.



Title: A Comparison of Children's Lives and Wellbeing in 15 Countries

Author: Gwyther Rhys (Cardiff University)

There is currently a growing interest in the concept of subjective wellbeing – how people feel about their own lives - and its potential practical and policy applications. Within this broad field, there is relatively little research on children's subjective wellbeing. Moreover, the research that does exist is almost entirely restricted to studies within single countries. This presentation will discuss findings from the Children's Worlds project - the largest and most diverse international study so far undertaken on children's lives and subjective wellbeing. The current wave of the survey has been completed by over 50,000 children in 15 countries across four continents. The survey data provides a unique opportunity to explore children's lives and wellbeing in an international comparative context. The presentation will look at variations in children's subjective wellbeing both overall and within specific aspects of life (e.g. family, friendships, school, time use) across the 15 countries. It will discuss the potential value of the findings for international policy organisations, national governments and all those concerned with children's quality of life.

Strand: **Education**

Session Title: **Education Policy**

Title: Education Policy Funding with Indirect Taxation

Author: Gueorguie Vassilev (Office for National Statistics)

I present a model to show that national public education can be funded in a welfare-improving way, if VAT as well as income taxation are both considered together. This can be used for governments to consider education provision. It is also interesting to show how, if young people thought through the education they needed to reach the job they want, national welfare would increase. The principle is that if goods and services which have been made with highly educated individuals have a higher VAT rate, then people's overall income taxes can be lowered, and people considering their education choices will choose the quality and amount of education to get the job they want, considering the salary they would eventually obtain. Country analysis is shown to consider how specific tax rates can be changed to improve people's lives.

Title: How Reliable are Value-Added Measures of School Effectiveness?

Author: Thomas Perry (University of Birmingham)

The value-added (VA) methodology is the predominant technique for the estimation of school effects and is widely used in educational effectiveness research and accountability systems internationally. By identifying and controlling for factors which lie outside of schools' control, the VA methodology is designed to compare schools only on the basis of unexplained residual variation between (statistically) similar pupils. Despite widespread use and extensive research, there are numerous difficulties in establishing the certainty and specificity of conclusions which are warranted on the basis of value-added evidence. The present



of people. By realizing the model in STELLA software, the rates at which the flows take place can be controlled by on-screen sliders and switches, and the changes in stocks displayed on graphs.

The model can help to show what must be done to ensure the future of Welsh, establishing targets to meet in teaching, learning, media presence and inter-generational transmission.

Title: The Imitation Game: A New Method for Social Research

Author: Robert Evans, Harry Collins, Martin Wienel, Hannah O'Mahoney, and Jennifer Lyttleton-Smith (Cardiff University)

The Imitation Game is arguably one of the most radical innovations in social research methods in recent years and its potential impact is similar to the invention of the social survey or focus group. In particular, it generates qualitative and quantitative data simultaneously and uses the knowledge of participants to dynamically generate data that is sensitive to local differences and customs. In this presentation we will outline the principles that underpin the Imitation Game and illustrate its use with data collected from recent fieldwork in the UK, Poland and South Africa. We will also explore how the data generated by Imitation Game research provides a new perspective on the relationships between different social groups that can be used both to explore differences between countries or regions and to track social change within a given society. We conclude by exploring how Imitation Game research can complement more traditional methods, how it can contribute to the training of medical and other professionals and how it allows researchers to ask fundamental questions about the nature of social groups.



Session 7 – Thursday 2nd July: 1pm – 2.30pm

Strand: **Social Care, Health and Wellbeing**

Session Title: **Wellbeing and the Family**

Title: Family-Focused Approach? Interpretation and Implementation in Family Service Provision over Wales

Author: Annie Williams (Cardiff University)

A Restorative Approach is a relatively new way of working that operates via the adoption of a collective philosophy and a set of practices which seek to build, maintain and repair relationships. To date, Restorative Approaches have been used to resolve problems and build relationships in varied settings with evidence it can achieve positive changes at individual and group levels in both school and residential settings. Emerging evidence suggests Restorative Approaches can make a positive impact when used to deliver family care and services.

Families First is a family service programme operating in 22 local authorities throughout Wales that sits astride the preventative and protective elements of the family-care spectrum. The development of Families First has seen the re-organisation of many family services in efforts to improve services for vulnerable families, address family needs and prevent situations deteriorating. Families First works to a set of principles that acknowledge knowledge that multi-agency family programmes/interventions are more effective when supported by integrated coordinated, collaborative infrastructures and delivered using whole-family approaches.

Within Families First a number of local authorities state they intend to use Restorative Approaches when delivering FF services. This study aims to identify and evaluate use of Restorative Approaches within Families First services with the aim of determining whether it has an additional beneficial effect on family service delivery, receipt and effect. This paper will consider results from the initial stage of the study which was interested in exploring the interpretation of providing family-focused services by Family First managers and staff over Wales, and how this maps onto provision of services using a Restorative Approach.

Title: Does Social Work Help Children and Families with Multiple Adversities?

Authors: Jonathan Scourfield and Meng Le Zhang (Cardiff University)

Cohort studies follow the same individuals and families over time. They provide a powerful source of data on the outcomes of social policies. The presentation uses data on three- and five-year-old children from the Millennium Cohort Study. The presentation consists of two separate elements, both of which focus on the effect of social work contact on children and families. The first considers a range of different sources of advice for parents, including social work. Three categories were identified: universal, voluntary and targeted services. Of these, the targeted services, including social work, had a negative effect on parents' confidence in their ability as parents, over and above the adversities they were experiencing. The second element considers the effect of social work on children's emotions, behaviour and relationships at age 5. The analysis found that in families with social workers, children had worse emotions, behaviour and



This study compared the abilities of teenagers from three different language backgrounds (Welsh first language, Welsh-English simultaneous, Welsh second language) on different grammatical structures in Welsh (plurals and grammatical gender). Previous research on younger children found that Welsh-English and Welsh second language children lagged behind Welsh first language in their knowledge of these structures.

Therefore the aim of the study was to see if the differences found in younger children would have subsisted and that the differences would've evened out, and if not (i) what are the reasons behind this lack of 'catch-up' and (ii) what is the level of attainment expected of individuals from these language backgrounds, while taking into account both input, and the socio- linguistic factors.

Title: 'Welsh Out Of School'. Factors Influencing Pupils' Use of Welsh in Social Contexts and Implications for Minority Language Revitalisation

Author: Sion Aled Owen (Bangor University)

As the percentage of Welsh speakers declined during the twentieth century, education came to be seen as a vital tool in safeguarding and revitalising the language. Welsh medium primary schools emerged from 1939 with secondary schools following in the 50s and Welsh became a compulsory subject until the age of 16 in all state schools in Wales by 2000. But the problem is that teaching children Welsh doesn't mean that they will use it outside school. Dramatic increases in the percentage of Welsh speakers in the 3-15 age group in 1991 and 2001 were not sustained into adulthood in succeeding Censuses. A reluctance to use Welsh socially has been revealed in studies across Wales, especially in those areas where Welsh is not strongly represented in the community. Unless we can discover the reasons for this reluctance, and implement innovative and realistic strategies that can influence young people to want to use Welsh, the future will be marked by a tokenistic bilingualism rather than one where Welsh will be a living community language.

Strand: **Social Care, Health and Wellbeing**

Session Title: **Looked-after Children**

Title: "Looked-After" Children In Wales: An Analysis of the Backgrounds of Children Entering Public Care

Author: Martin Elliott (Cardiff University)

There has been an unprecedented increase in the numbers of care applications to the courts in England and Wales since the publication of the Baby Peter Serious Case Review in 2008(CAFCASS, 2012) and a resulting increase in the numbers of children in local authority care ('looked-after'). From a Welsh perspective, there is evidence to suggest that children in Wales are now one and a half times more likely to come into public care than their English counterparts (Drakeford, 2012). Whilst having rates per 10,000 children generally much higher than those of English local authorities there is also significant variation in rates between local authorities in Wales. Both the differences in rates between England and Wales and the



variation in rates between Welsh authorities clearly identify this as a policy area which requires urgent investigation in Wales.

Using a quantitative analysis of six years' data relating to every child who has spent time in the care of any of the 22 local authorities in Wales, the intention of the research is to explore these variations using both aggregate and child-level data. The presentation will outline both the context which was used to frame the research, and early findings from the analysis of the data so far undertaken.

Title: An Exploratory Case File Audit of Care Leavers: The Relationship of Care Placement and Destination

Author: Rebecca Pratchett (Swansea University)

Each year in England and Wales, more than thirty thousand children and young people leave the care of their local authority. Limited data is available on the destination of those who 'age out' or leave at a younger age. The nature of the relationship between care placement and post care destination has received minimal attention in literature. Further, the impact of the recently introduced Special Guardianship Order (SGO) on post care destination patterns is yet to be established. An audit was undertaken of the entire population of care leavers (n=312) who recently left the care of two local authorities in South Wales. The relationship between placement type prior to leaving care and post care destination was explored. Attention was paid to differences between the destination of those who 'aged out' of care and those who left at an earlier age. The results suggest that there are fundamental differences in the practice of different local authorities and different placement types that may impact upon the post-care destination of young people.

Title: The Children of Looked After Children and Care Leavers: Care Outcomes and Family Experiences

Author: Louise Roberts (Cardiff University)

Young people who have lived in foster, residential or kinship care are more likely to become parents at a young age (Biehal and Wade, 1996; Barn and Mantovani, 2006; Dixon, 2008, Courtney et al. 2010). In Wales, an audit of teenage pregnancies found that looked after children were significantly more likely to experience teenage pregnancy and less likely to consider abortion than their non-looked after peers (Craine et al. 2014). However, little is known about the experiences of parents or the care outcomes for children.

This paper will provide details of a four year fellowship project concerned with pregnancy and parenting in looked after children and care leavers. The fellowship is funded by the National Institute for Social Care and Health Research (NISCHR). An overview of the fellowship will be provided which includes a review of the international literature, data collection from local authority records in Wales, as well as periodic qualitative interviews with care-experienced parents in their first year of parenthood. In addition the paper will discuss the findings of a scoping study with care experienced parents exploring their experiences of parenthood together with reflections on social care support and intervention



Featured Workshops

Title: Preparing a Successful Application for the Administrative Data Research Network

Workshop Leaders: Jo Davies and Dora Poulou (ADRC Wales) with contributions from the Administrative Data Service (Essex University), Chris Taylor (Cardiff University) and Phil Murphy (Swansea University)

In 2013, the ESRC commissioned four new innovative administrative data research centres and a data service that will strengthen the UK's competitive advantage in Big Data. The centres and service together form the Administrative Data Research Network (ADRN) which will enable research based on linked data between government departments and will be overseen by a single governance structure that will allow for consistent and robust decision-making. The ADRN is now welcoming project proposals and welcomes project proposals from researchers who wish to use linked administrative data for the purposes of research. The session will introduce the work of the ADRN and within it, Wales' Administrative Data Research Centre (ADRC-Wales). The session will describe the work of the ADRN, provide an overview of the projects currently being undertaken within ADRC-Wales and guide researchers through the application process to help them prepare and submit successful research proposal applications to access (linked) administrative data for their research.

Title: A Review of the Evidence on Models of Social Enterprise in the Provision of Social Care in the UK, Europe and USA.

Author: Luke Cowie (Cardiff University), Heulwen Blackmore (Welsh Government), San Leonard (Social Firms Wales), Ross Millar and Kelly Hall (University of Birmingham)

Like all public services, social care is currently under great pressure to do more with less in the context of significant cuts in public spending and a demographic reality in which demands for services will inexorably continue to rise. It has been argued, however, that this challenging economic environment might actually provide a unique opportunity to make services better and more sustainable. This workshop will aim to provide an overview of the existing literature on social enterprise models of social care provision in the UK, Europe and USA. Specific examples will be provided to underline some of the key issues and lessons that can be learned from the collective experiences of various countries. Topics covered will include: the claimed differences between third sector and state/private models of social services provision; the criteria by which these models can or should be judged as being successful; and the impact of these models on the quality of care being offered/delivered by third sector organisations. Invited guest speakers will contribute to discussion on the pragmatic considerations involved with encouraging and developing the involvement of social enterprises, cooperatives and other third sector organisations in the delivery of adult social care services, and the influence of recent policy initiatives in this area.



Title: The Financial Impact of Mobile Cancer Support Services

Author: Tom Dyer

Every year cancer claims the lives of 4,000 Welsh men. There are about 9,000 men in Wales diagnosed with cancer every year (2,600 of these are male-specific cancers), with the incidence of prostate cancer 35% higher in Wales than it is in England. The ManVan travels throughout Wales assisting men and their families affected by male cancers: prostate; testicular; and penile cancer. The Cancer Support Advisor on board the Van assists patients with maximising their finances by applying for and challenging benefits decisions. The ManVan is funded for three years and the Advisor has seen 190 appointments on board the Van to date, many of whom did not realise they may have been entitled to welfare benefits of any kind. We have gathered information from men and their families at point of first contact and have assessed their eligibility for both means tested and non-means tested benefits, including non-governmental grants. In the first 10 months the advisor has successfully claimed £304,200.30 for men and their families affected by cancer. This income is alleviating the financial burden on cancer patients, alleviating stress and anxiety linked to financial hardship and allowing men to focus on their treatment.

Title: What Contributes to the Success of 'Looked After' Young People in Higher Education?

Author: Gemma Harrison –Thornton

It is accepted that the educational achievement of 'looked after' children is significantly below that of the general population (Berridge 2011). The poor academic experience of young people in care has a significant impact on their future opportunities thereby increasing the likelihood of social exclusion (Cameron and Jackson 2001). Focussing on this has resulted in those who nevertheless manage to achieve high levels of academic success being overlooked. Research is limited, with no official data on the numbers of such individuals attending universities in Wales. The Department of Education in England estimate that only 6% of young people leaving the care system enter university (Department for Education 2011) compared to 52% of those outside of it (Government 2012). Analysing the support young people receive whilst in 'care' highlights the successful aspects of social work interventions in encouraging academically talented individuals. Adopting a mixed method approach to data gathering and analysis, this research aims to explore and understand what contributes to the success of 'looked after' young people in higher education. Through semi- structured interviews with young people in university, the study will seek to explore the support and interventions that young people believe encouraged and supported them through the higher education process. Questionnaires will be given to social workers and other key professionals and the data gathered will be used to understand and explore attitudes towards 'looked after' young people in university. This research intends to challenge the negative perceptions of the academic ability of this group and understand the motivators and inhibitors to higher education. It is hoped that key findings and recommendations identified can be used to inform future policy and front line practice.



Title: Encountering Children in Conflict Zones

Author: Michelle Jones

This project analyses the potential implications faced by British military personnel when they encounter children in theatres of armed conflict. With conflicts being fought amongst the people, children are an unfortunate actor on the battlefield either taking a direct part in hostilities or as an innocent bystander. Regardless of the role they play, encountering a child in a conflict scenario can alter military operations, and the attitudes and practices of armed forces personnel. This project analyses the various roles children play within the conflict environment and the implications their presence brings for British military personnel, both on a strategic and psychological level. The project relies upon interviews with serving and retired members of the British Armed Forces to gain a better understanding of an issue that is under-researched, but needs to be acknowledged in order to produce appropriate training and welfare packages for British soldiers, as well as deepening our understanding of children and armed conflict.

Title: Mediating Welsh Civil Society: Creative Methods for Capturing Change

Author: Ruth McElroy

A poster display of some the University of South Wales' current projects that engage with Welsh Civil Society and cultural change. These projects are united by a concern with the ways in which Creative Industries thinking and methodologies can open new understandings of civil societies in Wales and beyond. Posters will focus on storytelling and climate change, public service broadcasting, mathematical modelling and Welsh language and Community Radio and inclusion. This poster exhibition is led by the Centre for Media and Culture in Small Nations.

Title: Health Risks among Call Centre Staff

Author: Helen McFarlane

There are several factors which may put call centre staff at risk of long-term health conditions such as high rates of stress among this group and the sedentary nature of the job. This study investigated health risk among call centre staff. Ninety-nine employees from a call centre in South Wales attended health assessments which assessed health risks such as obesity, blood pressure, blood glucose, cholesterol levels, physical activity and daily sitting time. These assessments found that obesity rates were higher than the general population (35% of call centre staff versus 22% of the Welsh population). Staff who reported chronic work stress were almost 5 times more likely to be obese than those with low work stress. 43% of employees met recommended levels of physical activity (higher than the Welsh average of 34%), however, a high proportion reported very low activity levels (37.4% of call centre employees in comparison to 22% of the Welsh population). Employees reported sitting for an average of 9.4 hours daily, which is higher than the UK average of 8.9 hours. These risk factors suggest that call centre staff are at high risk of serious health conditions such as cardiovascular disease and diabetes in the future.



for their leisure? And what will be the effect of this use on their school performance? Can we talk about an effect on other non-school rated as self-esteem, and learning autonomy? Being a researcher in education sciences we embarked on research to identify and describe the digital use by children with special educational needs and to demonstrate and measure the impact of ICT on self-esteem and autonomy in learning, the relationship with the school spot and Empowerment "educational. The results are quite satisfactory and show a new era for learning: the digital era!!!

Title: Public Service Integration: An Exploration of Reciprocal Interdependence and Organisational Culture

Author: Madhulata Patel

There is public and government support for integrated public services which are currently delivered by the public, private and third (voluntary) sector to meet complex and inter-related household needs. This has its challenges as there continues to be reported dissatisfaction from some who access services. It is argued that closing gaps between sectors' services will improve people's experiences of them. This is amidst policies which increasingly call upon citizens to play their part by taking responsibility for lifestyle choices in relation to their individual health and wellbeing. Some policy makers regard organisational culture (as a system of shared beliefs and values that guide behaviour) as key to achieving successful public service integration. Reciprocal interdependence is based on the idea that a relationship is mutually beneficial to organisations seeking to achieve public service integration, including the sharing of risks. This poster will present findings from the PhD study, "Public service integration: an exploration of reciprocal interdependence and organisational culture". This reflects an exploration of relationships between representatives from the public, private and third sector when they worked together to deliver innovative integrated public services across three case studies. This was to see where interdependence (as shared goals) and reciprocity (as the giving of benefits with the expectation of the same in the return), figured in achieving successful public service integration. This is to influence theory, policy and practice in the future development of innovative public services.

